

Description of Data Processing at Mandatum Life Services Ltd regarding statutory pension liability calculations

Contact Information for the Data Processor

If you have questions about data protection, we ask that you primarily contact [the customer service of Mandatum Life](#). You can reach the data protection officer of Mandatum Life at dpo@mandatumlife.fi.

The Purposes for the Processing of Personal Data

The employer of the pension fund's member has organized the statutory pensions according to the Employees Pensions Act and the fund uses the services of Mandatum Life Services Ltd. The processing of personal data is necessary for organizing the pensions and to provide related services to the insured and the beneficiaries. In addition, personal data is processed for the purposes of liability calculations and gathering and updating data related to liability calculations.

Each fund is the data controller and Mandatum Life Services Ltd is the data processor. The processing of personal data is based on a service contract with Mandatum Life Services Ltd.

Categories of Data Subjects

- Members of the funds serviced by Mandatum Life Services Ltd.

Retention Periods of Personal Data

Personal data is stored according to the periods defined in the Employees Pensions Act. Call recordings are stored for 10 years. Information related to taxation, accounting and reporting obligations is stored for 6 years after each fiscal year.

Categories of Personal Data

Information on the members, for example:

- Name
- Identity number
- Employer
- Contact information

Information related to pension payments, for example:

- Age of retirement
- Starting date of the pension
- Earnings information about the pension
- Wage information



Contact information, for example

- Online messaging and letters
- Marketing permits and bans
- Information on online service use
- Call recordings

Rights of the Data Subject

You have the right to access your personal data, the right to rectification, and depending on the conditions, the right to erasure, the right to the restriction of processing, the right to object to the processing, the right to data portability, and the right to lodge a complaint to the data protection authorities. Each fund is the data controller. Mandatum Life Services Ltd is the data processor. Some data controllers have authorized Mandatum Life to implement the rights of the data subjects on their behalf. You can contact [the customer service of Mandatum Life](#), your fund or your employer for more details. You can also read more about your rights in [the privacy policy of Mandatum Life](#).

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